

# **ALTUVAS** A Physician Assistant Professional Corporation

## **Terms and Conditions**

**Effective Date:** 01 August 2025

PLEASE READ THESE TERMS AND CONDITIONS OF USE CAREFULLY. BY ACCESSING OR USING THIS WEBSITE, YOU AGREE TO BE BOUND BY THESE TERMS. IF YOU DO NOT AGREE, PLEASE DO NOT USE THIS WEBSITE OR OUR SERVICES.

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## **Introduction**

Welcome to the official website of **ALTUVAS** ([www.altuvas.com](http://www.altuvas.com)). The terms “we,” “our,” or “us” refer to ALTUVAS, a Physician Assistant Professional Corporation and its affiliates. The term “you” refers to the user or viewer of our website.

By using this website, you accept and agree to comply with these Terms and Conditions (“Terms”), which govern your use of our website, digital content, and any services we provide. If you do not agree with these Terms, please exit the site.

## **Eligibility**

This website is not intended for minors. By using this website, you confirm you are 18 years or older—or at least 16 years old with the consent and supervision of a parent or legal guardian.

## **Scope of Services**

ALTUVAS offers concierge-level telehealth consultations for patients across select jurisdictions. We do not provide emergency services. If you are experiencing a medical emergency, call 911 or go to the nearest emergency room immediately.

## Unauthorized Use

You may not use this website for any unlawful purpose or in any way that could damage or impair it. Prohibited actions include, but are not limited to:

- Hacking, data mining, or attempting to gain unauthorized access
- Uploading malware or harmful code
- Harvesting users' personal data
- Impersonating another individual or entity
- Posting or transmitting inappropriate, obscene, defamatory, or illegal content

ALTUVAS reserves the right to block, suspend, or terminate access for violations and to pursue any applicable legal remedies.

## Changes and Modifications

We reserve the right to change, modify, or discontinue the website, policies, or services at any time without notice. Continued use of the website after such changes constitutes acceptance of those changes.

## Communications & Consent

By contacting us, submitting your information, or using our platform, you consent to receive electronic communications (including email, SMS, or calls). These may include appointment confirmations, treatment plans, or marketing updates. You can opt out of marketing messages at any time.

## Third-Party Tools and Links

ALTUVAS may include links to third-party websites, apps, or platforms (e.g., labs, pharmacies, payment processors). These are provided for your convenience only. ALTUVAS does not control and is not responsible for the content, privacy practices, or performance of any third-party sites or services.

## **Submissions**

If you submit any testimonials, feedback, or content via our website, you grant ALTUVAS a royalty-free, perpetual license to use, reproduce, and publish that content. We are not obligated to post or use any submission and reserve the right to remove it at our discretion.

## **Intellectual Property**

All content on this website—including text, graphics, branding, and software—is the property of ALTUVAS or its licensors. You may not copy, reproduce, or use our content without express written permission.

## **Privacy Policy**

Your use of the site is also governed by our [Privacy Policy], which outlines how we collect, use, and safeguard your personal and health-related information, in accordance with HIPAA and applicable California privacy laws.

## **Disclaimer of Warranties**

The website and its content are provided “as is” and “as available” without warranties of any kind. ALTUVAS makes no guarantees about:

- Accuracy or completeness of content
- Availability or reliability of the site
- Absence of viruses or harmful code

Use of this site is at your own risk.

## **Limitation of Liability**

To the maximum extent permitted by law, ALTUVAS shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of your use of this site or services, even if we were advised of the possibility of such damages. Your sole remedy is to stop using the website.

## **Indemnification**

You agree to defend, indemnify, and hold ALTUVAS and its providers, employees, and agents harmless from any claims, liabilities, damages, or expenses—including legal fees—arising out of your use of the website, your violation of these Terms, or your infringement of any rights of another.

## **No Provider-Patient Relationship via Website**

Viewing this website or communicating with us through it does not establish a provider-patient relationship. Such a relationship is only formed when you are formally registered and evaluated by an ALTUVAS provider through an established visit.

## **Governing Law**

These Terms are governed by the laws of the State of California. Any disputes arising under these Terms shall be subject to the jurisdiction of California courts.

## **Severability**

If any provision of these Terms is found to be unlawful or unenforceable, the remaining provisions will remain in full force and effect.

## **Entire Agreement**

These Terms, along with our Privacy Policy and any service-specific agreements, constitute the entire agreement between you and ALTUVAS concerning the website and its use.

## **Contact Us**

For questions about these Terms, please contact:

### **ALTUVAS Contact Information**

ALTUVAS Physician Assistant Corporation

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