

ALTUVAS A Physician Assistant Professional Corporation

Privacy Policy

Effective Date: 01 August 2025

ALTUVAS ("we," "our," or "us") is committed to protecting your privacy and maintaining the security of your protected health information (PHI) in accordance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA), as well as applicable state laws, including the California Confidentiality of Medical Information Act (CMIA) where applicable.

By accessing or using www.altuvas.com or our services, you agree to the practices described in this Privacy Policy.

Our Commitment to Privacy

Your privacy is critically important to us. We safeguard your information to ensure confidentiality, integrity, and availability while delivering executive-level telehealth services.

Information We Collect

We collect the following types of information:

a. Protected Health Information (PHI):

PHI refers to any individually identifiable health information, including:

- Name, birth date, address, phone number, and email
- Medical history, medications, lab results, diagnoses, and treatment plans
- Insurance information (if provided)
- Payment records and billing details

b. Website and Technology Data:

We may collect:

- IP address, browser type, operating system
- Cookie data and site usage analytics
- Device identifiers when using our web platforms or portals

How We Use Your Information

We may use your information for the following purposes:

- Provide medical diagnosis, treatment, and health services
- Conduct telehealth consultations and follow-ups
- Communicate with you regarding appointments, test results, and care plans
- Process payments and manage billing
- Maintain medical records as required by law
- Conduct quality assurance and operational improvement
- Comply with legal and regulatory obligations

How We Share Your Information

We **do not** sell or rent your PHI. We may share your information only when permitted by HIPAA, including:

- With your written authorization
- With business associates who help deliver services (e.g., labs, pharmacies, payment processors) under strict confidentiality agreements
- As required by law (e.g., subpoenas, reporting communicable diseases)
- For public health or safety when necessary

- To prevent or lessen a serious threat to health or safety

Patient Rights Under HIPAA

You have the right to:

- **Access and Request a Copy** of your health records
- **Request Corrections** to your health information
- **Request Restrictions** on certain uses or disclosures
- **Request Confidential Communications** via a specified method or location
- **Receive an Accounting** of disclosures
- **File a Complaint** if you believe your privacy rights have been violated

To exercise any of these rights, contact us at:

privacy@altuvas.com | Phone: 619-751-8249 | Address: ALTUVAS Physician Assistant Corporation, 9528 Miramar Rd. San Diego Ca. 92126

Data Security Measures

ALTUVAS employs administrative, physical, and technical safeguards to protect your information, including:

- Encrypted data transmission and storage
- Secure, HIPAA-compliant telehealth platforms
- Access restrictions to authorized personnel only
- Routine monitoring for security threats

Despite our best efforts, no system can guarantee complete security. We will notify you as required by law in the event of a data breach.

Communication Consent

By providing your email or phone number, you consent to receive secure communications from ALTUVAS, including appointment reminders, treatment information, and occasional updates. You may opt out of marketing-related messages at any time.

Retention of Records

We retain health records for the duration required by federal and California law. Typically, adult medical records are retained for **at least 7 years**, or longer if legally mandated.

Third-Party Links & Tools

ALTUVAS may include links or tools from third-party websites. We are not responsible for the content or privacy practices of these external sites. Use at your own discretion.

Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be posted with an updated effective date. Continued use of our services after such updates constitutes acceptance of the revised terms.

Questions or Complaints

If you have questions or believe your rights have been violated, contact us directly or file a complaint with the U.S. Department of Health and Human Services (HHS) at www.hhs.gov/ocr/privacy/hipaa/complaints/.

ALTUVAS Contact Information

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